



PCCharge Reseller Training



Registration Information

PCCharge Reseller Training

GENERAL INFORMATION

The **PCCharge** Reseller Training is an online training program which includes several online training modules.

The primary objective for this course is to familiarize the student with the requirements of 1st level support and the guidelines to contact our 2nd level support desk.

The course will take a student approximately 4 to 6 hours to complete.

Prior to registering, please ensure all requirements have been met to qualify for this training. Should you have questions regarding the qualifications please contact one of the following Sales Representatives at:

- Andrew Sichynsky: andrew_sichynsky@verifone.com or 678-566-1378
- Rick Brown: rick_brown@verifone.com or 912-527-4578

COURSE OUTLINE

The **PCCharge** Reseller Training program includes the following online training modules:

- **PCCharge Module 1 - Product Overview**
 - Part 1 - History
 - Part 2 - Credit
 - Part 3 - Other
 - Part 4 - Development
- **PCCharge Module 2 – Installation**
 - Part 1 - Support
 - Part 2 - Installation
 - Part 3 - Upgrades
 - Part 4 - Merchant Setup
 - Part 5.1 - Walkthrough Setup A
 - Part 5.2 - Walkthrough Setup B
 - Part 5.3 - Walkthrough Setup C
 - Part 5.4 - Walkthrough Utilities A
 - Part 5.5 - Walkthrough Utilities B
 - Part 5.6 - Walkthrough Reports and Batches
 - Part 5.7 - Walkthrough Transactions and Files
 - Part 5.8 - Walkthrough Customer Dbase
 - Part 6 - Database Tables
- **PCCharge Module 3 - Troubleshooting**
- **PCCharge Module 4 - Best Rates**

The course also includes the **PCCharge** Reseller Training Manual. This will be sent to you via email after your registration has been processed.

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REGISTRATION

To register for the PCCharge Reseller Training complete the **Student Information Form** and the **Order Form** found in this registration packet. Once the forms have been completed, fax them to the PCCharge 2nd Level Training Program (the fax number is on the registration form).

Once the requirements have been verified the VeriFone Training Center will process the registration and notify the student when his/her online account has been set up. This notification will include how to log onto the website and how to view the training modules. Included with this notification will be the Reseller Training Manual.

COMPUTER REQUIREMENTS

Because the PCCharge Reseller Training is an online program please ensure the computer the student will be using meets the following requirements:

- Pentium III, 750 MHz
- 128 MB of RAM or more
- Mouse (external-option, but much easier to move around)
- Ethernet Port with cable or DSL connectivity
 - **NOTE: We do not recommend a dial-up connection**
- Audio/Sound card
- Internet Explorer 6.0 or higher
- Windows 2000 or XP, with Service Pack 2

PCCharge Reseller Training

Attn: PCCharge 2nd Level Program

Fax To: 912-527-4533

STUDENT INFORMATION FORM

Please use one form for each student

Student Information:

Name:

Phone:

E-mail Address:

Company Information:

Name:

VeriFone Account Number:

Street Address:

Phone:

City or Province:

State:

Zip:

Country:

NOTE: Once the requirements have been verified, the VeriFone Training Center will set up the online training course. When the course is available, the email address listed on this form will be sent a confirmation notification. This confirmation will include the student materials and an introduction letter instructing the student how to log into the online training modules and the password needed.

Training Administration Use:

1. Verified qualifications: _____

2. Entered into InfoTrax on: _____

3. E-Mailed Notification to Student on: _____

4. Copy given to Sales Support on: _____

Have questions about the qualifications?

Contact our Sales Representatives at:

- Andrew Sichynsky: andrew_sichynsky@verifone.com or 678-566-1378
- Rick Brown: rick_brown@verifone.com or 912-527-4578

Have questions about your registration?

Call our Training Center at: 727.953.4270 or e-mail us at: [i trngregistration@smokestack.verifone.com](mailto:trngregistration@smokestack.verifone.com)

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ORDER FORM

1. Please complete the **entire** form.
2. This order will be entered in accordance with the prices, terms, delivery method, and specifications listed below.
3. The total price on this order form should **not** include tax or freight charges. These charges will be applied where needed by VeriFone.
4. Please notify VeriFone Sales Support at 888-297-7604 should you have questions regarding this order.

NOTE: All parts are non-returnable/non-refundable, this includes student cancellation fee(s) which may be applied. All pricing is subject to change without notification.

QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	TOTAL
	999-WEB-00008	PCCharge Reseller Online Training	\$225.00	
		Payment Terms: Net 30 Days	Total:	

Ways To Pay: (select one)

I would like to purchase using a credit card. Please call me using the contact information below to obtain the credit card information.

Please bill my VeriFone account, using the billing information below.

BILL TO:

Company:		Contact Name:	
VeriFone Account Number:			
Street Address:			
City:		State:	Zip:
Phone:			
Internal Purchase Order #:			

Order Authorized By (Signature Required): _____