



## Discover Networks VAR Alert for PCCharge Users November 11, 2008

October 31, 2008 Discover Networks released a VAR alert for PCCharge. This alert stated the following:

*"Attention PCCharge Users: Potential transaction declines due to card with a 2013 expiration date*

*If you are a PCCharge customer, you and your Merchants may experience unnecessary declines from cards with an expiration date of 2013. The decline is occurring due to the Last Valid Year currently supported by the PCCharge software, which has not been updated to support cards issued with an expiration date of 2013 or greater."*

### Explanation:

By default, PCCharge currently sets the last valid year for an expiration date to be 2012. Any card with an expiration date greater than 2012 will not be passed on to the processing network for authorization. It is a local decline on the PCCharge system.

### Steps to change Last Valid Year:

- Go to Set-Up Menu
- Select Preferences
- Update Last Valid Year with a 2-digit (yy) numeric year in the future to support all upcoming future re-issued card types.

For example, change the Last Valid Year to "20"

The release of PCCharge 5.8.1 will include the Last Valid Year to be 20. This has a tentative release date of mid-December 2008. However, a merchant can always change it to whatever 2-digit numeric value they choose.

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